**Service Objective:**

* To contribute to the development, maintenance, and updates of web applications.
* To actively participate in web development and provide innovative ideas to the team.

**Service Scope:**

* Web architecture and system design
* Application performance optimisation
* Functional requirements alignment
* Technical research and innovation
* Issue resolution and system enhancements
* Cross-functional development support

**Service Description:**

1. Technical Design & Development
   1. Collaborate on software systems, system architecture, and physical/logical database design.
   2. Support senior developers and team leads by coding technical solutions and debugging new and existing modules.
2. Functionality & Performance
   1. Assess the system's actual functionality against its intended purpose.
   2. Measure and optimise code performance metrics such as CPU utilisation, network usage, and IO efficiency.
3. Research & Innovation
   1. Engage in researching and developing new technologies, concepts, and products.
   2. Analyse and explore features of competitors' websites to derive innovative ideas.
4. Problem Solving
   1. Identify system shortcomings and recommend effective solutions.
   2. Propose novel features, ideas, and enhancements for the system.
5. Requirements Understanding

Understand and interpret technical and functional design requirements in alignment with business processes and flows.

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